



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Darryl Hymel Art Unit: 2142

Serial No.: 09/505,318

Filed: February 16, 2000

For: AC MULTIMEDIA CUSTOMER CONTACT  
WITH DELAY ANNOUNCEMENTS

Attorney  
Docket No.: 75339

Examiner: Vu, Thong H.

AMENDMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Decision on Appeal of August 30, 2005, please amend the above-identified application as follows: